

Comprehensive journey risk management made easy

If you've ever had to contend with manual journey management planning, then you'll know how tedious and error-prone it can be. MiX Journey Management offers an easy-to-use electronic alternative to paper-based systems that ensures all risks relating to journeys are readily visible to decision makers when it matters most.

MiX Journey Management suits fleet operators across diverse industries, and is especially ideal for those with large fleets of vehicles that travel long distances and carry passengers or cargo.

Not only does MiX Journey Management help deal with the major issue of risk exposure, but it improves safety as well as the quality of customer service, while ensuring compliance.

All things considered

MiX Journey Management is available worldwide as an extension to MiX Fleet Manager Premium and MiX SafeDrive, conveniently replacing the need for fleet operators to develop their own customised solution.

It is also the first journey risk management system to integrate with a premium fleet management solution, making it a unique and valuable offering.

The solution comprises a wholly online process incorporating journey requests, journey approvals and journey monitoring. During the journey request phase, the driver, environment and asset in question can be risk-assessed, after which the journey is either approved or not. If and when a journey is approved, then it goes on to be automatically monitored in real-time.

While a journey is underway and being monitored, operations staff are immediately notified of deviations using exception-based monitoring. For example, if a driver deviates from a route plan, automated alerts make non-compliant actions visible so that an intervention can take place. MiX's reporting and analytics tools also make it possible to identify repeat contributors to high-risk journeys and identify trends that can be used to optimise operations.

Safe and efficient, from start to finish

MiX Journey Management allows each journey to be challenged, unnecessary journeys to be eliminated, and informed risk-based decisions to be taken for journeys that are needed.

As a result:

- ✓ The safety of people, vehicles and cargo is prioritised,
- ✓ Reputational risk is lowered,
- ✓ Business efficiency is improved, and
- ✓ Operating costs are reduced.

What's more is that the solution facilitates transparency and compliance with even the strictest Health, Safety and Environment (HSE) policies and procedures, which not only reduces risk, but lightens the workload on operational staff.



MiX Journey Management

Features

✓ Fully integrated

MiX Journey Management is an extension to MiX Fleet Manager Premium and MiX SafeDrive, making it the first journey risk management system to integrate with a premium fleet management solution.

✓ Journey requests and approvals

Planned journeys are captured into the system, associated risks relating to the driver, environment and asset are identified, and a risk rating of the journey is calculated. Based on the risk rating, the journey follows a flexible approval workflow management process.

✓ Journey monitoring

MiX's vehicle tracking systems enable journeys and vehicles to be automatically monitored, from the initial stages of planning through to approval and dispatch. Exceptions are generated by the system and real-time notifications are then sent to operations staff.

✓ Real-time notifications

MiX Telematics's software has the ability to issue exception-based notifications like deviation from a route plan, progress and status updates so that operations staff are immediately notified while a journey is underway and being monitored. A consolidated landing page of journey activity and status makes light work for operations staff.

✓ Road hazard assessment

The solution enables electronic road hazard assessment to be conducted by approved route assessors. Roads are checked for potential hazards like roadworks, weight limitations and height restrictions ahead of a journey. The information is then stored and used for future journeys following the same route.

✓ Static compliance checks

MiX Journey Management enables various static compliance checks to take place. These involve:

- Drivers (e.g. licencing and certification),
- Passengers (e.g. seatbelt allocation per vehicle), and
- Cargo (e.g. is the vehicle certified to carry the cargo in question?).

✓ Robust reporting

Journey management data can be put to good use for the purpose of Key Performance Indicator (KPI) reporting. For example, managers can assess the number of journeys in a month, how many were approved and by whom, how many were deemed high-risk and how many were completed as planned. Cube technology also enables the visualisation of data as opposed to using static reports.



About MiX Telematics

MiX Telematics is a leading global provider of fleet and mobile asset management solutions delivered as Software-as-a-Service, or SaaS, to customers in over 120 countries. The company owns three flagship solutions, which are tailored, marketed and sold according to a region's requirements. MiX Fleet Manager Premium is a comprehensive fleet management solution, MiX Fleet Manager Essential offers basic tracking and monitoring, and MiX SafeDrive supports fleet safety and compliance. The solutions are powered by a feature-rich software platform that allows customers to manage, monitor and measure the performance of their vehicles and drivers. A flexible range of value-added enhancements and services are available with all solutions. Visit www.mixtelematics.com to find out more.